

Course Code: MPU2233/03
Course Title: Interpersonal Communication
Advisory Prerequisite (s): Nil
Level: Low
Credit hours: 3
Duration of course: 1 semester

Course Lead

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MA (Linguistics and English Language Studies), BA Translation and Interpreting (Hons) (USM)

This course focuses on the foundations (history and culture) of interpersonal skills and communication; the perception and self in interpersonal skills; interpersonal messages; interpersonal relationships; and interpersonal conflicts. The course aims at developing the basic understanding of interpersonal skills and communication by focusing various skills in understandings about listening skills, various verbal messages, nonverbal messages, emotional messages, and conversational messages. It also looks at interpersonal relationships in terms of their theories, development, and types. It concludes with analysing ways to manage interpersonal conflicts.

Learning Outcomes

After completing this course, students should be able to:

1. Identify the principles for effective intercultural and interpersonal communication.
2. Discuss the principles of verbal and non-verbal interpersonal messages.
3. Explain the various types and stages of interpersonal relationships, and the principles of interpersonal conflict and interpersonal power and influence.

Topics

- Introduction to Interpersonal Communication
- Self and Perception in Communication
- Interpersonal Messages
- Interpersonal Relationships
- Interpersonal Conflicts

Main references

Devito, J.A (2019). The Interpersonal Communication Book. 15th.ed. New Jersey: Pearson Education Inc.
Janasz, S.,Dowd, K. & Schneider, B. (2019). Interpersonal Skills in Organization. 6th ed. NewYork: McGraw-Hill Education.